Community Outreach

Helping parents support their children.

Access & Visitation program

The Access and Visitation (AV) program provides approximately \$10 million in funding annually to the 54 U.S. states and territories. Administered by the Office of Child Support Enforcement in the Department of Health and Human Services, the AV program is designed to increase the noncustodial parent's access to and visitation with their children. Georgia uses funding from this grant to provide several services to parents.

Eligibility and Services

To participate in the AV program, the parent must have an open child support case through the Division of Child Support Services (DCSS). For the safety of the other parent and the children, AV services will not be provided if there is a history of domestic violence.

Georgia's Service Providers

DCSS partners with ten AV service providers.









Diamonds of Success









Services offered to participants

- Parent education
- Development of parenting plans
- Neutral drop off/pick up
- Supervised visitation

By the Numbers



individual counseling

parents attended

group parenting

sessions





children benefited from services provided to their parents









Online referral

Scan the QR code to complete an online referral.

Contact Information

For more information about the Access and Visitation program, call 1-877-GADHSGO (1-877-423-4746) or email dcssaccessvisitation@dhs.ga.gov. Custodial and noncustodial parents can apply for services, enter and receive information about their cases, make a payment online, or check payment information by using the Customer Online Services portal at childsupport.ga.gov. Users receive a password to protect confidentiality.

Candice L. Broce, DHS Commissioner | Breanna Thomas, Deputy Commissioner of State Programs John Hurst, Assistant Deputy Commissioner of Child Support Services | Sarah Hurst, Deputy Director of Administration **Ashley Forbes**, Deputy Director of Operations