

# **Community Outreach**

Helping parents support their children.

## Access & Visitation program

The Access and Visitation (AV) program provides approximately \$10 million in funding annually to the 54 U.S. states and territories. Administered by the Office of Child Support Services in the Department of Health and Human Services, the AV program is designed to increase the noncustodial parent's access to and visitation with their children. Georgia uses funding from this grant to provide several services to parents.

#### **Eligibility and Services**

To participate in the AV program, the parent must have an open child support case through the Division of Child Support Services (DCSS). For the safety of the other parent and the children, AV services will not be provided if there is a history of domestic violence.



#### Services offered to participants

- Parent education
- Mediation
- Development of parenting plans
- Visitation enforcement
- Neutral drop off/pick up
- Supervised visitation

### **Online referral**

scan the QR code to complete an online referral.



#### **By the Numbers**



parents attended individual counseling



423

2,804

parents attended group parenting sessions



1,106

parents were enrolled in the Access and Visitation program



1,346

children benefited from services provided to their parents

#### **Contact Information**

For more information about the Access and Visitation program, call **1-877-GADHSGO (1-877-423-4746)** or email **dcssaccessvisitation@dhs.ga.gov**. Custodial and noncustodial parents can apply for services, enter and receive information about their cases, make a payment online, or check payment information by using the Customer Online Services portal at **childsupport.ga.gov**. Users receive a password to protect confidentiality.

Candice L. Broce, DHS Commissioner | Breanna Thomas, Deputy Commissioner of State Programs | Sarah Hurst, Assistant Deputy Commissioner of Child Support Services | Ashley Forbes, Deputy Director of Administration | Kristi Stone, Deputy Director of Operations | Dana Jones, Deputy Director of Systems. Revised 01/2024; FFY 23 data