

Department of Human Services Division of Child Support Services

Community Outreach

Helping parents support their children.

Access & Visitation program

The Access and Visitation (AV) program provides approximately \$10 million in funding annually to the 54 U.S. states and territories. Administered by the Office of Child Support Enforcement in the Department of Health and Human Services, the AV program is designed to increase the noncustodial parent's access to and visitation with their children. Georgia uses funding from this grant to provide several services to parents.

Eligibility and services

To participate in the AV program, the parent must have an open child support case through the Georgia Division of Child Support Services (DCSS). For the safety of the other parent and the children, AV services will not be provided if there is a history of domestic violence.

Georgia's service providers

DCSS partners with ten AV service providers.





AREME







Diamonds of Success











Contact Information

For more information about the Access and Visitation program, call **1-844-MYGADHS (1-844-694-2347)** or visit **childsupport.ga.gov** to complete a referral form. Custodial and noncustodial parents can apply for services, enter and receive information about their cases, make a payment online or check payment information by using the Customer Online Services portal at **childsupport.ga.gov**. Users receive a password to protect confidentiality.

Candice L. Broce, DHS Commissioner | Breanna Thomas, Deputy Commissioner of State Programs & Human Resources John Hurst, Assistant Deputy Commissioner of Child Support Services | Sarah Hurst, Deputy Director of Administration Ashley Forbes, Deputy Director of Operations

Services offered to participants

- Parent education
- Mediation
- Development of parenting plans
- Visitation enforcement
- Neutral drop off/pick up
- Supervised visitation

By the numbers FFY 2021



parents attended individual counseling



parents were referred to the Access and Visitation program

276 parents attended group parenting sessions



1,141 children benefited

from services provided to their parents