Georgia Department of Human Services
Division of Child Support Services

Community Outreach

Helping parents support their children.

Parental Accountability Court Program

The Parental Accountability Court (PAC) program is a joint effort of the Georgia Department of Human Services' (DHS) Division of Child Support Services (DCSS) and superior court judges to offer an alternative to incarceration and to help chronic nonpayers of child support make regular payments. The program uses community resources and judicial oversight to address barriers that keep parents from meeting their support obligations. Each program, including services provided to participants, is tailored to the needs of the local community. Superior court judges provide judicial oversight and collaborate with PAC coordinators to implement the program. PAC coordinators connect participants to existing community resources.

Services Offered to Participants

- Volunteer work opportunities
- Literacy training
- Job assistance/placement
- Mental health services
- Clinical assessments
- Substance abuse treatment
- Coaching/mentoring
- Additional services specific to each local community

By the Numbers

Since Fiscal Year 2009, the PAC program has helped:

8,485

noncustodial parents who were at risk of incarceration avoid jail time and provide much needed support to...

19,875

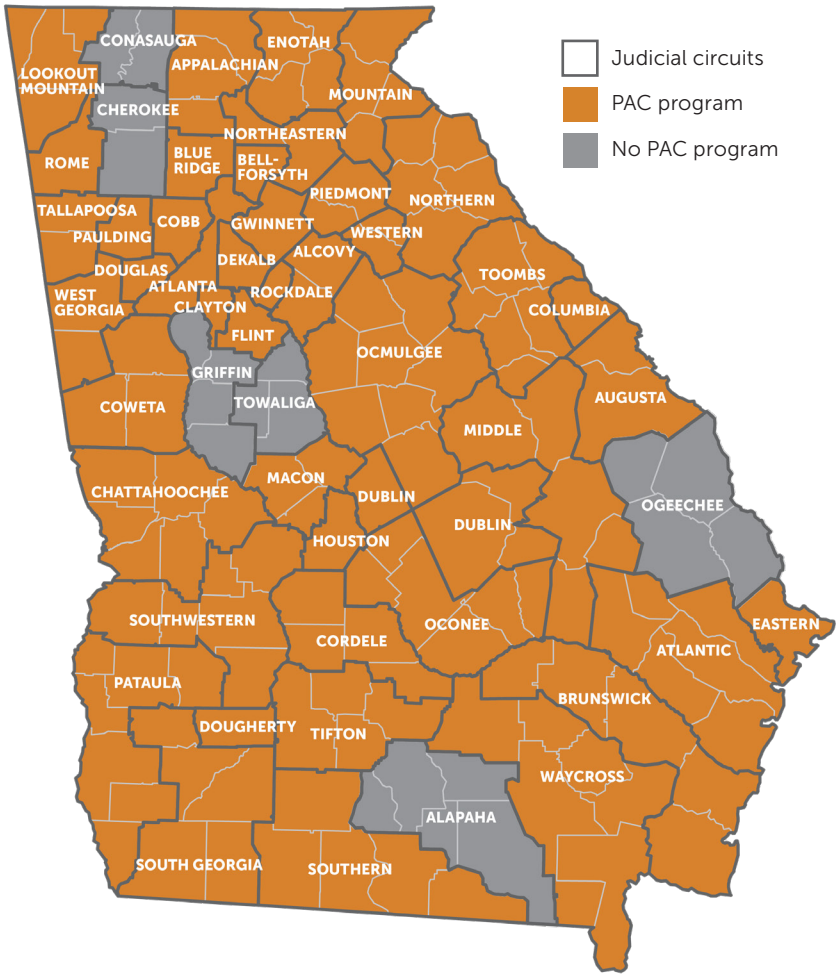
of Georgia's children. Program participants paid an estimated...

$38.5M

in support, which, in return, has saved the state millions in incarceration costs.

Judicial Circuits with PACs

Parental Accountability Courts are in operation in **45** judicial circuits across the state. **DCSS' goal is to establish PACs in all 51 judicial circuits.**



Contact Information

For information about the PAC program and other outreach services, call **1-877-GADHSGO (1-877-423-4746)**. Custodial and noncustodial parents can apply for services, enter and receive information about their cases, make a payment online, or check payment information by using the Customer Online Services portal at **childsupport.ga.gov**. Users must establish a password to protect confidentiality. Customers may also contact the PAC program directly by emailing **pac.dcss@dhs.ga.gov**.

Candice L. Broce, DHS Commissioner | **Breanna Sims**, Deputy Commissioner of State Programs | **Sarah Hurst**, Assistant Deputy Commissioner of Child Support Services | **Ashley Forbes**, Deputy Director of Administration | **Kristi Stone**, Deputy Director of Operations | **Dana Jones**, Deputy Director of Systems.
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