

State of Georgia Department of Human Services Division of Child Support Services

#### **APPLICANT INSTRUCTIONS**

Thank you for applying for child support services. To offer Same Day Services (SDS), please provide detailed information to help us assist in processing your application. If you receive TANF/Medicaid services, please call the DCSS Contact Center for further assistance (number listed below).

#### Applicant must provide at least one form of photo identification, for example:

- □ Valid driver's license;
- Any other international government, federal government, state government and local governmentissued picture/photo ID including a Green Card or Visa;
- □ Valid Passport.

#### Applicants MUST submit the following with the application:

- Birth certificates for all children born **<u>OUTSIDE</u>** of Georgia;
- □ Paternity Affidavit;
- □ Proof of RSDI dependent benefits received;
- □ Signatures on all pages and notarize forms where required;
- Verification of school enrollment, status, grade level and anticipated graduation date if the child(ren) is 18 and is still a full-time high school student and the court order addresses child support beyond the age of 18, if applicable;
- A photocopy of all support orders that exist (Final Divorce Decree, Separation or Settlement Agreement, Child Support Order entered by any state or foreign country, Modification of Support Order, Contempt Order, Juvenile Court Order and/or Temporary Order). Exception: A certified copy of the most recent order setting the support obligation is required if the order must be registered for enforcement in another state or foreign jurisdiction, before DCSS can process a UIFSA action;

#### The following documents are preferred when applying for services:

- □ Proof of physical custody of a minor child or dependent child;
- □ Current income information (i.e. check stubs, W-2's, or Tax Statements for past 3 years with 1099s if self-employed and a completed financial affidavit);
- Birth Certificates for all children born in Georgia;
- □ Social Security cards for all children listed in the application (if available);
- □ Receipts/verification of medical, vision, dental, life insurance, deductibles and co-pays, if applicable;
- □ Extraordinary educational expense information for tuition, room & board, fees, books, if applicable; and
- Child rearing expenses for music/art lessons, travel, band, clubs, and athletics, if applicable.
- Authorization Agreement for Direct Deposit of Child Support Payments if direct deposit is being requested and a voided check or savings account deposit slip.

#### Note: Please call the DCSS Contact Center toll-free at 1-877-GADHSGO (1-877-423-4746 Toll Free) if:

- You speak another language other than English in your home and need assistance,
- You have a disability and need assistance or accommodations to visit our office; or
- You are deaf or hearing impaired and need the assistance.

If you are a TTY (text telephone) user, you may contact our office through the Georgia Relay Service at 7-1-1

# Note: If possible, please make copies of important information and your entire application before visiting our office to retain for your records.

#### I understand and agree that:

#### Initial All:

\_\_\_\_\_ The Division of Child Support Services (DCSS) has the authority under federal and state law to take any legal action that is necessary to establish paternity and to establish, modify and/or enforce an obligation for child support including medical support. DCSS does not guarantee that efforts on my behalf will be successful as actions taken by DCSS may be subject to the discretion of the judge.

\_\_\_\_\_ If I should receive payments distributed to me in error (overpayments), I will be notified in writing to establish a Recoupment Repayment Installment Plan with DCSS. I understand that my failure to respond timely to the third and "**Final Notice**" from DCSS shall serve as my permission for DCSS to recoup payments from any future child support due to me and I will be subject to *interception of my state income tax refund*.

\_\_\_\_\_ If the person I named as the father of my child(ren) is excluded through paternity testing, I will be responsible for reimbursing DCSS for the cost of the test.

\_\_\_\_\_ I must submit myself and/or the child (ren) to genetic testing, as it relates to establishing paternity, if needed. Genetic test results will not be provided without prior written authorization to release such information.

\_\_\_\_\_ My case and current/arrears accounts will not be eligible for closure until all debts owed to the state, including fees and TANF arrears, are paid in full. If I fail to pay any fees and/or debts owed by me to DCSS I will be subject to *interception of my state income tax refund*.

\_\_\_\_\_ Overpayments of the support ordered amount will be applied first to the past due amounts and then may be held by DCSS for future payments.

\_\_\_\_\_ DCSS may use an attorney to establish, enforce and/or modify my child support order. There is no attorney-client relationship between me and the attorney, as the attorney represents the State. I understand that the attorney does not handle legal issues such as legitimation, custody or visitation; therefore, I must seek my own private attorney regarding these issues.

\_\_\_\_\_ DCSS has provided me with a HIPAA Notice of Privacy Practices. The notice includes an explanation of how medical information related to my application for services may be used by DCSS, as well as my right to have access to this medical information. I understand that DCSS will not share any information unless I provide a written authorization requesting information.

\_\_\_\_\_DCSS will not release any confidential, personal information to any third parties without my prior written authorization to release such information.

\_\_\_\_\_ DCSS does not discriminate on the basis of race, color, national origin, sex, age, religion, political beliefs or disability. Should I have concerns about my case, I may file a formal complaint with the local office manager that will result in an internal management review.

\_\_\_\_\_ When applying for services as a payee, I must have legal or physical custody of a minor child. In the event that the custody of the child changes, the ordered child support may be redirected to the new custodian.

\_\_\_\_\_ I must notify DCSS of any changes to my name, address, phone number(s) or any other information that is needed to properly manage and/or enforce my case, including but not limited to, notifying DCSS that I have applied for Temporary Assistance For Needy Families (TANF) benefits. I understand that failure to keep information up to date may affect DCSS ability to distribute payments in a timely manner.

\_\_\_\_\_ I must notify DCSS if I have an active child support case with any other state agency, private attorney or a private collection agency for the child (ren) listed on the application.

\_\_\_\_\_\_A \$25.00 non-refundable application fee is required when applying for services unless the child(ren) or I receive Temporary Assistance for Needy Families (TANF) or Family Medical Assistance (Medicaid). The fee *will* be required if only the child(ren) receive Medicaid or I re-apply for services after requesting case closure or if my case is closed by DCSS due to my non-cooperation.

\_\_\_\_\_ A \$35 Annual Maintenance Fee will be charged to each case where an applicant has never received TANF and for whom the State has collected at least \$550.00 of support.

\_\_\_\_\_ Child support payments must be sent to the Family Support Registry and that I should not accept direct payments from the Noncustodial Parent (NCP). If I accept payments from the NCP DCSS may close my case for non-cooperation.

\_\_\_\_\_ Upon written notification from DCSS, my case may be closed if I fail to cooperate. Prior to case closure, I must repay any outstanding debts, including fees and overpayments that are owed at the time and repay any expenses incurred on my behalf. If my case is closed due to severe non-cooperation, I will not be able to reopen my case or re-apply for services for a minimum period of six (6) months from the date my case was last closed.

\_\_\_\_\_ If I request case closure during a legal proceeding to establish or enforce a support order and my case is eligible for closure, DCSS will not close my case until all legal actions have been completed and all fees/debts owed to the state are paid in full.

\_\_\_\_\_ Federal law authorizes DCSS to charge an individual who has applied for child support services and who has never or is no longer receiving TANF assistance a fee for the offset of state and federal taxes. In the event that an offset is received, an administrative fee of \$12.00 per state offset and \$25.00 per federal offset may be assessed to my case.

\_\_\_\_\_ I authorize DCSS to send correspondence electronically, including via email, text messages, and other methods. To ensure confidentiality of such correspondence, I understand that it is my responsibility to provide a secure and active email address and mobile phone number.

I may obtain my case and payment information by calling the Contact Center at 1-877-GADHSGO (1-877-423-4746 Toll Free) or I may view my case information on the Customer Service Online website at <a href="https://services.georgia.gov/dhr/cspp/do/Logon">https://services.georgia.gov/dhr/cspp/do/Logon</a>.

I have received and read all program information describing available services, fees, as well as my rights and responsibilities. I have the right to ask questions before I submit my application. My signature on this document authorizes the Division of Child Support Services to provide necessary and appropriate services on my behalf. I certify that all of the information supplied by me in my Portal application is true and correct to the best of my knowledge and belief. I understand the criminal penalties for making false statements and false swearing under O.C.G.A. §16-10-71 and do hereby attest to the truthfulness of the information provided.

| Name of Applicant (Please Print Clearly)             | Signature of Applicant |  |  |  |  |
|--|------------------------|--|--|--|--|
| Witness  | Date                   |  |  |  |  |
| Applicant's Email address is: (Please Print Clearly) |                        |  |  |  |  |

# **Application for Services**

| PLEASE CHECK ONE   |  |  |  |  |
|--|--|--|--|--|
| I AM THE: Custodial parent [] Noncustodial parent [] Nonpar  | ent Custodian [] Allege  | d Father []  |  |  |
| TYPE OF SERVICE REQUESTED (check which applies)  |  |  |  |  |
| All services available for support []  |  |  |  |  |
| TANF HISTORY (check all that apply):   |  |  |  |  |
| I have never received TANF benefits [] I currently receive TA  | NF benefits [] I curr  | ently receive Medicaid Only []   |  |  |
| Formerly on TANF []: Received from to  |  |  |  |  |
| CUSTODIAL PARENT/NONPARENT CUSTODIAN INFORMAT  | ION  |  |  |  |
| Name:  |  |  |  |  |
| Last First   | Middle   | Maiden N   | ame  |  |
| Social Security Number: Date of  | Birth:   | Place of Birth:  |  |  |
|  | ou ever had a child suppo  | ort case in another state? [] Yes [] No  |  |  |
| [] BL-Black or African American(B)       [] JP–Jap         [] CH-Chinese(C)       [] KO–Koi         [] EA-East Asian (E)       [] NH–Na         Ethnicity:       [] CB-Cuban(F)       [] CH-Chi         [] NH-Not Hispanic or Latino(N)       [] OT-Oth         [] Choose not to answer       [] Married [] Separated []         Marital Status: Single [] Married [] Separated []       If marri         Divorced [] Divorced on:       _/_/  | Jamian or Chamorro(G)<br>Janese(J)<br>rean(K)<br>Itive Hawaiian(P)<br>Icano/a(CH)<br>Jeer Latino / Hispanic<br>ed, current spouse's nam<br>f Marriage://<br> | [] OA-Other Asian(A)         [] OT-Other, Mixed or Multiple(M)         [] PE-Persian(R)         [] PI-Other Pacific Islander(X)         [] SA-Samoan(S)         [] MA-Mexican – American(W)         [] PR-Puerto Rican(P)         ne:         County       State,         State         I Address: | [ ] UN–Unknown(U)<br>[ ] VT–Vietnamese(V)<br>[ ] WH–White(W)<br>[ ] Choose not to answer<br>[ ] ME-Mexican(M)<br>[ ] UN-Unknown(U)<br>Zip<br>Zip |  |
| Work Phone: Home Phone:  | Cellul   | ar Phone:  |  |  |
| Is the custodial parent/nonparent custodian in the military? [] Yes [] No If so, name the Military Branch: [] Retired Military   |  |  |  |  |
| INSURANCE INFORMATION FOR CUSTODIAL PARENT   |  |  |  |  |
| Do you currently have health insurance? [] Yes [] No   | If yes, is the n<br>this Policy?   | ninor child you are applying for child sup<br>  Yes [ ] No   | port services covered in   |  |
| Insurance Co. Name: Phone No.:   |  |  |  |  |
| Policy No.: Group#:  |  |  |  |  |
| DOMESTIC VIOLENCE  |  |  |  |  |
| Have you ever been a victim of domestic violence? [] Yes [] No<br>Has the child(ren) you are requesting services for ever been a victim any physical or emotional harm? [] Yes [] No<br>If yes to either or both of the above questions, describe your concerns and/or attach supporting documentation to support your claim on the application.<br>Under Georgia Law, O.C.G.A. §19-11-30 and §19-11-131, the DCSS will not release any information that would place you or your children at risk<br>of physical or emotional harm. In such instances, a Family Violence Indicator will be activated on your child support case.<br>Your case will then be coded to ensure that no information is released to any other state or foreign jurisdiction that may place you or your child(ren) at risk. |  |  |  |  |

| Code                       | Race                         |   |            | Code                       | Race   |           |                      | Code                       | Ra             | ace   |               | Code                 | Race  |  |
|----------------------------|------------------------------|---|------------|----------------------------|--|-----------|----------------------|----------------------------|----------------|---|---------------|----------------------|---|--|
| AI<br>AS<br>BL<br>CH<br>EA | Asian India                  | irican American<br>)  | . ,        | FP<br>GC<br>JP<br>KO<br>NH | Filipino(F)<br>Guamian<br>Japanese(<br>Korean(K)<br>Native Hay | J)        | ( )                  | OA<br>OT<br>PE<br>PI<br>SA | Ot<br>P€<br>Ot | ther Asian(A)<br>ther, Mixed /N<br>ersian(R)<br>ther Pacific Is<br>amoan(S) | ,             | UN<br>VT<br>WH<br>NA | Unknown(U<br>Vietnamese<br>White(W)<br>Choose not | (V)  |
|                            |                              | ( )   |            |                            |  | ,         | ,                    |                            |                | ( )   |               |                      |   |  |
|                            | ity Codes:                   | Enter the" Eth  | nicity Coo | le (Ethn)'                 | ' for each c   | hild in t |                      |                            |                |   |               |                      |   |  |
| Code                       |                              | Ethnicity   |            |                            |  |           | Code                 | )                          |                | Ethnicity   |               |                      |   |  |
| CB<br>CH<br>MA<br>ME<br>NA |                              | Cuban(F)<br>Chicano/a(CH<br>Mexican – An<br>Mexican(M)<br>Choose not to | nerican(W  | )                          |  |           | NH<br>OT<br>PR<br>UN |                            |                | Not Hispanic<br>Other Latino<br>Puerto Ricar<br>Unknown(U)                  | / Hispanic (0 |                      |   |  |
| (1                         | Child's Na<br>Last, First, I |   | SSN        |                            | Date of<br>Birth   |           |                      | of Birth<br>State)         |                | Sex<br>M/F  | Race<br>Code  | Ethn<br>Code         | Born<br>Out of<br>Wedlock<br>Yes/No               | Paternity<br>Established<br>by: Court<br>Order/<br>Paternity<br>Test?<br>Date: |
|                            |                              |   |            |                            |  |           |                      |                            |                |   |               |                      |   |  |
| our re                     | lationship to                | the child (ren):  | ]          | 1 Biologic                 | al Mother  |           | 1 Biol               | ogical Fa                  | athe           | er [](  | Custodian     | []N                  | onparent/Rela                                     | ative  |

#### PAYMENT INSTRUCTIONS FOR CUSTODIAL PARENT / CUSTODIAN

Unless a request is made for direct deposit a debit card will be provided for child support payments. If direct deposit is selected, a separate form and voided check / deposit slip are required.

| ALLEGED FATHER / NONCUSTODIAL PARENT INFORMATION |                 |                         |                                    |         |                             |                     |  |
|--|-----------------|-------------------------|------------------------------------|---------|-----------------------------|---------------------|--|
| Name:  |                 |                         |                                    |         |                             |                     |  |
| Last   | First           |                         | Middle                             |         | Maiden N                    | lame                |  |
| Aliases or nicknames:                            |                 |                         |                                    |         |                             |                     |  |
| Social Security Number:                          |                 | Date of Birth or Age:   |                                    |         | Place of Birth:             |                     |  |
| Sex: Male [] Female []                           |                 |                         |                                    |         |                             |                     |  |
| Marital Status: Single [] Married                | [] Separated [] | If married, current spo | If married, current spouse's name: |         |                             |                     |  |
| Divorced [] Divorced on:/                        | /               | Date of Marriage:/      | ll                                 |         |                             |                     |  |
| Eye color:                                       | Hair color:     |                         | Weight:                            |         | Height:                     |                     |  |
| Check all that apply.                            |                 |                         |                                    |         |                             |                     |  |
| Race:[] Al-American Indian, Ala                  | skan Native(N)  | [] FP–Filipino(F)       |                                    | [] OA-  | Other Asian(A)              | [] UN–Unknown(U)    |  |
| [] AS-Asian Indian(I)                            |                 | [] GC–Guamian or Charr  | norro(G)                           | [] OT-  | Other, Mixed or Multiple(M) | [] VT–Vietnamese(V) |  |
| [] BL-Black or African American(B) [] JF         |                 | [] JP–Japanese(J)       |                                    | [] PE-  | Persian(R)                  | [] WH–White(W)      |  |
| [] CH-Chinese(C)                                 |                 | [] KO-Korean(K)         |                                    | [] PI–( | Other Pacific Islander(X)   |                     |  |

| [] EA-East Asian (E)                           | [] NH–Native Haw                                 | aiian(P)       | [] SA-Samo                 | ban(S)                 | [] Choose not to answer      |
|--|--|----------------|----------------------------|------------------------|------------------------------|
| Ethnicity: []CB-Cuban(F)                       | [] CH-Chicano/a(                                 | CH)            | [] MA-Mexican – American(W |                        | [] ME-Mexican(M)             |
| [] NH-Not Hispanic or Latino(N                 | N) [] OT-Other Lating                            | o / Hispanic   | [] PR-Puert                | o Rican(P)             | [] UN-Unknown(U)             |
| [ ] Choose not to answer                       |  |                |                            |                        |                              |
| Mailing Address:                               |  |                |                            |                        | [] Owns this or              |
| other property                                 |  |                |                            |                        |                              |
| Street Ac                                      |  |                | County                     | State,                 | Zip                          |
| Is home address []Current or []Last know       | 'n   | Pho            | one Number(s):             |                        |                              |
| Other Possible Address:                        |  | 0'1            |                            | 01.1                   |                              |
| Street Addres                                  | <u>SS</u>  | <u> </u>       | tate:                      | State.                 | Zip                          |
| ALLEGED FATHER / NONCUSTODIAL P/               |  | 3              |                            |                        |                              |
|  |  |                |                            | Llaual Occupation:     |                              |
| [] Employed []Unemployed [] Self-employ        | ved Type of Busines                              |                | one No.:                   | Usual Occupation:      |                              |
| Current or Last Known Employer:                |  | Ph             | one no                     |                        |                              |
| Dates of employment:/to                        | /  |                |                            |                        |                              |
| Supervisor:                                    |  | Job            | o title:                   |                        |                              |
| Address:                                       |  |                |                            |                        |                              |
| Street Address                                 | City   | County         |                            | Zip                    |                              |
| Gross income: \$ per                           | Paid: []Weekly []Bi-v<br>Attach Pay stubs, if po |                | ontniy []Semi-month        | liy                    |                              |
| INSURANCE INFORMATION FOR ALLEG                |  |                | т                          |                        |                              |
| Does "alleged" father/NCP currently have he    |  |                |                            | child you are applying | g for child support services |
| Does alleged lattier/NCF currently have h      |  |                | covered in this Pol        |                        | g for child support services |
| Insurance Co. Name:                            |  |                | Phone No.:                 |                        |                              |
| Policy No.:                                    |  |                |                            |                        |                              |
| Monthly Premium: \$                            |  | Portion P      | aid for Child: \$          |                        |                              |
| OTHER INCOME SOURCES /RESOURCE                 | <br>S  |                |                            |                        |                              |
| Federal Benefits Received: [] Social Secu      |  | t [ ]Civil Ser | vice [] Military [] VA     | [] Retirement[] Rece   | eives SSI Receiving          |
|  |  |                |                            |                        | sived cerriteconning         |
| Unemployment Benefits? [] Yes [] No            |  |                |                            |                        |                              |
|  |  | 0              |                            |                        |                              |
| Receiving Pension Plan benefits? [] Yes []     |  | ly?            |                            |                        |                              |
|  | If so, what type?                                |                |                            |                        |                              |
| Is the noncustodial parent in the military? [  | ] Yes [] No If so, name the M                    | lilitary Branc | :h:                        |                        | [] Retired Military          |
| INCARCERATION HISTORY                          |  |                |                            |                        |                              |
| Has the noncustodial parent been: [] in Pr     | rison [] on Probation or has F                   | Probation his  | story?                     |                        |                              |
| If incarcerated, please give dates/            | _/ to//  |                |                            |                        |                              |
| Institution's name:                            |  |                |                            |                        |                              |
| Institution's address or city/state:           |  |                |                            |                        |                              |
| If on probation or has a probation history, pl | lease give:                                      |                |                            |                        |                              |
| Probation history dates/ / to/ /               |  |                |                            |                        |                              |
| Probation period to end://                     |  |                |                            |                        |                              |
| Probation / parole officer's name:             |  |                |                            |                        |                              |
| Probation / parole officer's name:             |  |                |                            |                        |                              |
| ALLEGED FATHER / NONCUSTODIAL P/               |  |                |                            |                        |                              |
| Mother:  |  | Maidan N       | lama:                      |                        | Dhana #: ( )                 |
| Date of Birth:                                 | Place of Birth:                                  | Maiden N       |                            | eased On:              | Phone #: ( )                 |
| Address:                                       |  |                | Deci                       |                        |                              |
| Street Address                                 |  | City,          |                            | State,                 | Zip                          |
| Father:  |  |                | Phone No.:                 | 01010,                 | -'Y                          |
| Date of Birth:                                 | Place of Birth:                                  |                |                            | eceased on:            |                              |
|  | TIACE OF DITUI.                                  |                | De                         |                        |                              |

Revised February 2025

| Address:   |                               |                           |                   |                       |
|--|-------------------------------|---------------------------|-------------------|-----------------------|
| Street Address   | City,                         |                           |                   | Zip                   |
| Other known Relative:                                      | Relation                      | onship:                   |                   | ·                     |
| Address:   |                               |                           |                   |                       |
| Street Address   | City,                         | State,                    | Zip               |                       |
| Other contact address (friends, etc):                      |                               |                           |                   |                       |
| Name   | Street Address                | City,                     | State,            | Zip                   |
| Other contact phone number:                                |                               |                           |                   |                       |
| Complete this section ONLY if you are NOT the child(ren)   | 's Parent                     |                           |                   |                       |
|  | am the legal custodian of t   | he child(ren) named ab    | ove. I obtained l | egal custody for the  |
| child(ren) on/ / (proof of guardianship is required).      | Acceptable legal documents    | include, but are not lim  | ited to, Juvenile | Court custody orders, |
| Superior Court custody orders and Probate Court guardiansh | ip orders.                    |                           |                   | -                     |
| My relationship to the child(ren) is                       | The child(ren) came to liv    | e with me on (MM/DD/      | (Y): <u>/ /</u>   |                       |
| Biological Mother (note if deceased):                      |                               |                           |                   |                       |
|  | Address City, C               | County, State, State, Zip | Date of Birth     | SSN                   |
| Biological Father (note if deceased):                      |                               |                           |                   |                       |
| Name   | Address City, C               | County, State, State, Zip | Date of Birth     | SSN                   |
|  |                               |                           |                   |                       |
| Signature  |                               | Date                      |                   |                       |
|  |                               |                           |                   |                       |
| Under the penalty of perjury, I do hereby swear and a      | offirm that the information I | provided on the Appli     | eation for Child  | Support Sorvices is   |
| accurate and true to the best of my knowledge. I und       |                               |                           |                   |                       |
| under Georgia law by a fine up to \$1,000, by impriso      |                               |                           |                   |                       |
| information provided.                                      | iment between one and nve     | e years, or boun. I do n  | ereby allest to t | ne trutinumess of the |
| mormation provided.  |                               |                           |                   |                       |
| Applicant Signature  |                               | Date                      |                   |                       |
| For DCSS Office Use Only:                                  |                               |                           |                   |                       |

#### **PERSONAL / FINANCIAL AFFIDAVIT**

| <b>\$TARS Case Num</b><br>Noncustodial Par | 1ber:<br>rent Name:                                 |   |                   |                   |             |     |
|--|---|---|-------------------|-------------------|-------------|-----|
|  |   |   |                   |                   |             |     |
| CUSTODIAL PAR                              | ENT [] NON CUS                                      | TODIAL PARENT [ ]                             | NON P             | ARENT CUSTO       | DIAN []     |     |
| PERSONAL INFO<br>Your name:                |   | DOB:  |                   | Social Security N | lumber:     |     |
|  | nes, nicknames, etc:                                |   |                   |                   |             |     |
|  | Street Address                                      | City  |                   | State             | County      | Zip |
| ADOPTION / FOS                             | TER CARE:   |   |                   |                   |             |     |
|  | e []Never received y?\$                             | [] Reunification / Foster                     | Care Plan         |                   |             |     |
| YOUR EMPLOYM                               | ENT:  |   |                   |                   |             |     |
| []Employed []U                             | nemployed [] Self-empl                              | oyed Type of Business:_                       |                   |                   |             |     |
| Employer:                                  |   | Job Ti  | tle:              |                   |             |     |
| Supervisor:                                |   | Work P  | hone No:          |                   |             |     |
| Employer address                           |   |   |                   |                   |             |     |
| , , , , , , , , , , , , , , , , , , ,      | Street Address                                      | City  |                   | State             | County      | Zip |
| Employed from                              | // to/_   | / [ ] Union:                                  |                   | _ Local No:       |             |     |
|  |   | tubs) Pay Frequency: []                       |                   |                   |             |     |
| Do you have any F                          | Professional licenses: []                           | Yes If so, what type?                         |                   | License #:        |             |     |
| NAME OF BANK                               | / CREDIT UNION:                                     |   |                   |                   |             |     |
| ·····                                      |   | Account Type [ ] Che                          | ecking [] Saving  | s Acct #:         |             |     |
|  |   | Account Type [ ] Ch                           | ecking [ ] Saving | s Acct #:         |             |     |
| [] Never on TANF                           |   | [] Formerly on T/<br>od Stamps only; TANF rec |                   |                   | _1          |     |
|  | OYMENT (LAST 3 YRS)<br>& Employer Name. Cor         | ):<br>nplete addresses are not r              | equired.          |                   |             |     |
| Employer Name                              | Cit   | y, State                                      |                   | Dates of Em       | ployment    |     |
| Employer Name                              | Cit   | y, State                                      |                   | Dates of Em       | ployment    |     |
| Employer Name                              | Cit   | y, State                                      |                   | Dates of Em       | ployment    |     |
| EDUCATIONAL H<br>Highest grade leve        | IISTORY:<br>el in school you have com               | npleted:                                      |                   |                   |             |     |
|  | u have earned: [ ] None<br>School, Trade, Colleges) | [] GED [] Technical Coll<br>) attended:       | ege/AA []Colleç   | je Degree or hig  | her         |     |
| Name                                       | Street  | City  | State             | Zip P             | hone Number |     |
| Name                                       | Street  | City  | State             | Zip P             | hone Number |     |

#### PRE-EXISTING CHILD SUPPORT ORDERS BEING PAID FOR OTHER CHILDREN:

| COURT NAME AND    | INITIAL DATE | NAMES AND BIRTHDATES OF | IS CHILD           | AMOUNT BEING PAID          |
|-------------------|--------------|-------------------------|--------------------|----------------------------|
| COURT CASE NUMBER | OF ORDER     | CHILDREN                | RECEIVING<br>TANF? | PAYMENT RECORD<br>REQUIRED |
|                   |              |                         |                    | \$                         |
|                   |              |                         |                    | \$                         |
|                   |              |                         |                    | \$                         |
|                   |              |                         |                    | \$                         |

#### **OTHER CHILDREN**

| NAME | _ DOB// | NAME | DOB// |
|------|---------|------|-------|

#### YOUR FINANCIAL SUMMARY

| Gross Income Source  | Average<br>Monthly<br>Gross<br>Amount | Expense Source  | Average<br>Monthly<br>Gross<br>Amount |
|--|---------------------------------------|---|---------------------------------------|
| Salary / Wages (do not include TANF)   | \$                                    | Rent or mortgage payment  | \$                                    |
| Commissions, fees & tips   | \$                                    | Utilities (electric, natural / propane gas,<br>telephone)                   | \$                                    |
| Self-Employment Income   | \$                                    | Childcare (proof is required)   | \$                                    |
| [Refer to O.C.G.A. §19-6-15 (f)(1)(B) for details]                                       |                                       | Alimony Paid (proof is required)  | \$                                    |
| Bonuses  | \$                                    | Food  | \$                                    |
| Overtime Payments  | \$                                    | Medical bills or expenses<br>(not covered by insurance) (proof is required) | \$                                    |
| Severance Pay  | \$                                    | Probation / parole fines  | \$                                    |
| Recurring income from Pensions or retirement plans                                       | \$                                    | Vehicle payment   | \$                                    |
| Interest Income  | \$                                    | Clothing  | \$                                    |
| Income from dividends  | \$                                    | Transportation/Visitation costs (proof is required)                         | \$                                    |
| Trust income   | \$                                    | Child support paid by previous court order                                  | \$                                    |
| Income from annuities  | \$                                    | Property taxes  | \$                                    |
| Capital Gains  | \$                                    | Recreation  | \$                                    |
| Social Security Disability or Retirement<br>(Do not include SSI or payment for children) | \$                                    | Insurance (health) (proof is required)                                      | \$                                    |
| Worker's Compensation benefits   | \$                                    | Insurance (life) (proof is required)  | \$                                    |
| Unemployment Compensation benefits   | \$                                    | Insurance (automobile, home)  | \$                                    |
| Judgments from Personal Injury or other Civil Cases                                      | \$                                    | Insurance (Dental/Vision) (proof is required)                               | \$                                    |
| Gifts (cash or other gifts that can be converted to cash)                                | \$                                    | Bankruptcy  | \$                                    |
| Prizes / Lottery winnings  | \$                                    | Extraordinary Educational Expenses (i.e.,                                   | \$                                    |
| Alimony & maintenance from persons not on this case                                      | \$                                    | tuition, books, room & board) (proof is required)                           |                                       |
| Assets which are used for support of family  | \$                                    | Child's extraordinary medical expenses                                      | \$                                    |
| Fringe Benefits (if significantly reduce living expenses)                                | \$                                    | (co-pays, deductibles) (proof is required)                                  |                                       |
| Any other income including Imputed Income:   | \$                                    | Special expenses for child rearing (i.e., camp,                             | \$                                    |
| (Do not include means-tested public assistance, such as                                  |                                       | band, music, art, clubs) (proof is required)                                |                                       |
| TANF or Food Stamps)   |                                       | Other:  | \$                                    |
| TOTAL MONTHLY GROSS INCOME:  | \$                                    | TOTAL MONTHLY EXPENSES:   | \$                                    |

YOUR ASSETS: (Bank accts, bonds, whole life insurance-cash value CDs, Money Market Accts, property, stocks, vehicles, etc.)

| Asset Description | Value | Asset Location / Branch |  |  |  |
|-------------------|-------|-------------------------|--|--|--|
|                   | \$    |                         |  |  |  |
|                   | \$    |                         |  |  |  |
|                   | \$    |                         |  |  |  |
|                   |       |                         |  |  |  |

I understand the criminal penalties for making false statements and false swearing under O.C.G.A. §16-10-71 and do hereby attest to the truthfulness of the information provided. So sworn and affirmed,

| Your signature:          | SSN:                          |
|--------------------------|-------------------------------|
| Date://                  |                               |
| Notary Public signature: | Commission expiration date:// |
| NOTARY SEAL:             |                               |

#### **Paternity Affidavit**

This form is REQUIRED for each child on this case, if any of the following situations apply:

- The child's parents were not married at the time of conception or birth and paternity has not been established.
- Paternity was established in Georgia (parents were married or signed a Paternity Acknowledgement Form) but is now being denied or contested.
- Paternity is in doubt for some other reason.

#### My Name Is

\_ and I am the:

[\_] MOTHER applying for Child Support Services as [\_] The Custodial Parent [\_] The Noncustodial Parent [\_] NON-Parent Custodian (CU) with custody of the child(ren) (Complete this form to the best of your knowledge) [\_] FATHER(ALLEGED) who is applying for Child Support Services as [\_] The NonCustodial Parent [\_] The Custodial Parent.

| Child's Information                                   |         |                                |                               |              |                            |                             |
|---|---------|--------------------------------|-------------------------------|--------------|----------------------------|-----------------------------|
| Child's Name as<br>listed on the Birth<br>Certificate |         |                                |                               |              |                            |                             |
| Child's Date of Birth                                 |         | Child's Last                   |                               | C            | Child's First              | Child's Middle              |
| Sex [ ] Male [ ] Fema                                 | ale     | Social Security Number         | Race Relationship to Applicar |              |                            | ant for Services            |
| Child was conceived                                   | in:     | City                           |                               | State        | Co                         | ountry                      |
| Name of Hospital wh                                   | ere c   | hild was born:                 |                               |              |                            |                             |
| City  |         | State                          |                               | Country      |                            |                             |
|   |         |                                |                               |              |                            |                             |
| Name of the child's f                                 | ather   | ?                              |                               | Is his name  | e on the Birth Certificate | e?[]Yes []No                |
|   | Inf     | ormation About the Relatio     | nship B                       | etween the   | Mother and Alleged Fa      | ather                       |
| Mother's Marital Stat                                 | us at   | child's birth: [ ]Single [ ]Ma | arried [ ]                    | Separated or | n//                        |                             |
| []Divorced on/  |         |                                |                               |              |                            |                             |
| Husband's/Ex-Husban                                   | d's N   | ame:                           |                               |              |                            |                             |
| I believe   |         |                                |                               | is the fath  | ner of my child(ren) bec   | ause we had sexual contact. |
|   | (Nar    | ne of alleged father)          |                               |              |                            |                             |
| County in which the ch                                | nild wa | as conceived                   |                               |              |                            |                             |
| Has the mother ever n                                 | amed    | anyone else as the father of   | f this chil                   | d? []Y       | ′es []No []Unsur           | 9                           |
| If so, name: Address:                                 |         |                                |                               |              |                            |                             |
| Did the alleged father                                | ever s  | sign a Paternity Statement or  | Paternity                     | Acknowledg   | gment for this child? []   | Yes [] No                   |
| If yes, when:/  | /_      | W                              | Vhat Stat                     | e:           |                            |                             |
|   |         | ded child support, necessities |                               |              |                            |                             |
| Has paternity testing e                               | ver b   | een done regarding this allege | ed father                     | ?[]Yes       | [] No If yes, attach a     | a copy of the RESULTS       |
| Has paternity testing e                               | ver b   | een done on any other man?     | []Ye                          | s []No       | If yes, attach a copy of   | the RESULTS                 |

Personally appeared before the undersigned officer, duly authorized to administer oaths, the undersigned who states under oath that the foregoing statements regarding paternity are true and correct. I understand that medical tests may be required to establish legal paternity for the above child(ren). My signature on this document authorizes the Division of Child Support Services to provide necessary and appropriate services on my behalf regarding genetic testing and legal actions to establish paternity for the child(ren).

I certify that all the information supplied by me is true and correct to the best of my knowledge and belief. I understand the criminal penalties for making false statements and false swearing under O.C.G.A. §16-10-71 and do hereby attest to the truthfulness of the information provided.

Printed Name: \_\_\_

Your Signature: \_\_\_\_

Date:

Notary Public Signature:\_\_\_\_ NOTARY SEAL Commission Expiration Date: \_\_\_\_\_ DCSS Case Number: «FIELD52»

## COURT ORDERS, SUPPORT ORDERS, AND ARREARAGE OWED

| Note: Check each type of order. Y                                 |                       |                           |                    |                               |  |  |
|---|-----------------------|---------------------------|--------------------|-------------------------------|--|--|
| [] There is NO Court Order requiring ei                           | ther parent to pay    | support for the children  | of this case, beca | ause:                         |  |  |
| [] I am currently married to the NCP (no                          | o divorce)            | Marriage Date:            |                    | Separation Date:              |  |  |
| [] I was never married to the NCP. (You                           | MUST complete         | a Paternity Affidavit for | each child of this | NCP)                          |  |  |
| [] The mother of the child(ren) was mar was/were born?            | d(ren) Marriage Date: |                           | Separation Date:   |                               |  |  |
| [] DIVORCE DECREE [] DCSS SUPPO                                   | RT ORDER [] L         | EGITIMATION ORDER         | [] CUSTODY OR      | DER                           |  |  |
| Filed in County, State of   | on                    | [] NCF                    | onot ordered to pa | ay child support.             |  |  |
| Support Ordered Amount: \$  | per                   | [] For each child         | [] For All childre | n                             |  |  |
| There is an Arrearage (overdue) of \$                             | a                     | s of                      | Complete the a     | attached Arrearage Affidavit* |  |  |
| [] CONTEMPT ORDER [] MODIFICA                                     | TION ORDER []         | JUVENILE ORDER            |                    |                               |  |  |
| Filed in County, State of   | on                    | [] NCF                    | onot ordered to pa | ay child support.             |  |  |
| Support Ordered Amount: \$  | per                   | [] For each child         | [] For All childre | n                             |  |  |
| There is an Arrearage (overdue) of \$                             | a                     | s of                      | Complete the a     | attached Arrearage Affidavit* |  |  |
| [] URESA / UIFSA ORDER (support or                                | der from another s    | state)                    | Note: We must      | have certified copies         |  |  |
| Filed in County, State of   | on                    | [] NCF                    | onot ordered to pa | ay child support.             |  |  |
| Support Ordered Amount: \$  | per                   | [] For each child         | [] For All childre | n                             |  |  |
| There is an Arrearage (overdue) of \$                             | a                     | s of                      | Complete the a     | ttached Arrearage Affidavit*  |  |  |
| [] TEMPORARY PROTECTIVE ORDER Note: We must have certified copies |                       |                           |                    |                               |  |  |
| Filed in County, State of   | on                    | [] NCF                    | onot ordered to pa | ay child support.             |  |  |
| Support Ordered Amount: \$  | per                   | [] For each child         | [] For All childre | n                             |  |  |
| There is an Arrearage (overdue) of \$                             | a                     | s of                      | Complete the a     | ttached Arrearage Affidavit*  |  |  |

# \*Notes: Cases with court orders will require an Affidavit of Arrears to be completed. Any support **NOT** paid through Georgia DCSS will require a **certified** payment history.

| PRIVATE CHILD SUPPORT CASE HISTORY   |                           |
|--|---------------------------|
| Have you ever had an active child support case with any other state                                    | [] Yes If so, list below: |
| agency, private attorney or a private collection agency for the child(ren) listed on this application? | Where:                    |
|  | When:                     |

**ARREARAGE AFFIDAVIT**: Please show the total amount of support **owed and received** in each month. Receipts, canceled checks, payment records, etc. may be requested to prove the information in this affidavit.

| Year         | Am  | Amount Year |              | ear Amount |      | Year         | Am  | ount |
|--------------|-----|-------------|--------------|------------|------|--------------|-----|------|
|              | Due | Paid        |              | Due        | Paid |              | Due | Paid |
| Jan          | \$  | \$          | Jan          | \$         | \$   | Jan          | \$  | \$   |
| Feb          | \$  | \$          | Feb          | \$         | \$   | Feb          | \$  | \$   |
| Mar          | \$  | \$          | Mar          | \$         | \$   | Mar          | \$  | \$   |
| Apr          | \$  | \$          | Apr          | \$         | \$   | Apr          | \$  | \$   |
| Мау          | \$  | \$          | Мау          | \$         | \$   | Мау          | \$  | \$   |
| Jun          | \$  | \$          | Jun          | \$         | \$   | Jun          | \$  | \$   |
| Jul          | \$  | \$          | Jul          | \$         | \$   | Jul          | \$  | \$   |
| Aug          | \$  | \$          | Aug          | \$         | \$   | Aug          | \$  | \$   |
| Sep          | \$  | \$          | Sep          | \$         | \$   | Sep          | \$  | \$   |
| Oct          | \$  | \$          | Oct          | \$         | \$   | Oct          | \$  | \$   |
| Nov          | \$  | \$          | Nov          | \$         | \$   | Nov          | \$  | \$   |
| Dec          | \$  | \$          | Dec          | \$         | \$   | Dec          | \$  | \$   |
| YTD<br>Total | \$  | \$          | YTD<br>Total | \$         | \$   | YTD<br>Total | \$  | \$   |

| Year         |     | unt <sub>Year</sub> Amount <sub>Year</sub> Am |              | Amount Year |      | ount         |     |      |
|--------------|-----|---|--------------|-------------|------|--------------|-----|------|
|              | Due | Paid  |              | Due         | Paid |              | Due | Paid |
| Jan          | \$  | \$  | Jan          | \$          | \$   | Jan          | \$  | \$   |
| Feb          | \$  | \$  | Feb          | \$          | \$   | Feb          | \$  | \$   |
| Mar          | \$  | \$  | Mar          | \$          | \$   | Mar          | \$  | \$   |
| Apr          | \$  | \$  | Apr          | \$          | \$   | Apr          | \$  | \$   |
| Мау          | \$  | \$  | Мау          | \$          | \$   | Мау          | \$  | \$   |
| Jun          | \$  | \$  | Jun          | \$          | \$   | Jun          | \$  | \$   |
| Jul          | \$  | \$  | Jul          | \$          | \$   | Jul          | \$  | \$   |
| Aug          | \$  | \$  | Aug          | \$          | \$   | Aug          | \$  | \$   |
| Sep          | \$  | \$  | Sep          | \$          | \$   | Sep          | \$  | \$   |
| Oct          | \$  | \$  | Oct          | \$          | \$   | Oct          | \$  | \$   |
| Nov          | \$  | \$  | Nov          | \$          | \$   | Nov          | \$  | \$   |
| Dec          | \$  | \$  | Dec          | \$          | \$   | Dec          | \$  | \$   |
| YTD<br>Total | \$  | \$  | YTD<br>Total | \$          | \$   | YTD<br>Total | \$  | \$   |

Total Due:\$\_\_\_\_\_ as of

.

I certify that all of the information supplied by me is true and correct to the best of my knowledge and belief. I understand the criminal penalties for making false statements and false swearing under O.C.G.A.  $\S$ 16-10-71 and do hereby attest to the truthfulness of the information provided.

So sworn and affirmed,
My Signature:\_\_\_\_\_\_ Date: \_\_\_\_\_\_
Notary Public Signature:\_\_\_\_\_\_ Commission Expiration Date: \_\_\_\_\_\_
NOTARY SEAL:

## Notice of Privacy Practices Georgia Department of Human Services

#### *Date: December 01, 2023*

#### THIS NOTICE DESCRIBES HOW HEALTH (MEDICAL) AND PERSONAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

#### PLEASE REVIEW THIS NOTICE CAREFULLY.

The Department of Human Services (DHS) is an agency of the Executive Branch of Georgia government charged with the administration of numerous federal programs responsible for the storage, use and maintenance of medical and other confidential information. Federal and state laws establish strict requirements for these programs regarding the use and disclosure of confidential and protected information. DHS is required to comply with those laws as noted throughout this notice.

Protecting your privacy is very important to us. This Notice of Privacy Practices tells you our obligations, what information we collect, how the Department may use and disclose your information, and your rights.

#### **OBLIGATIONS OF THE DEPARTMENT OF HUMAN SERVICES:**

DHS is required by law to:

- Maintain the privacy of all your personal information;
- Give you this notice of our legal duties and privacy practices regarding health information about you; and
- Follow the terms of our notice currently in effect.

#### **INFORMATION WE COLLECT:**

We collect information necessary to verify identity, citizenship status, residency, income, and incarceration status. This information includes but is not limited to:

- Demographic data such as name, address, telephone number, email, and age;
- Income data such as tax filing status, marriage status, tax dependents, employer, and income;
- Citizenship and immigration data such as social security number, resident alien number, and incarceration status; and
- Medical information such as disabilities, any health insurance coverage, and other information necessary to facilitate your application for benefits/services.

#### HOW DHS MAY USE AND DISCLOSE PERSONALLY IDENTIFIABLE INFORMATION:

Personally Identifiable Information (PII) is collected, used, maintained, and shared by DHS. We collect PII during your application for benefits and/or services. The information provided is verified and confirmed through various sources. The following describes some ways DHS may use and

disclose personally identifiable information that identifies you:

- For eligibility determination; and
- For enrollment in DHS programs;

The PII provided to DHS by clients is purposely used to determine eligibility, approve, deny, or renew public assistance benefits. The data is maintained for the purpose of renewing benefits by verifying the eligibility, support agency denial, and approval on renewal decisions. The data is shared to effectuate the purpose of the programs. We will not create, collect, use or disclose PII for any purposes that are not authorized by law.

#### HOW DHS MAY USE AND DISCLOSE HEALTH INFORMATION:

The following describes some ways DHS may use and disclose protected health information that identifies you ("Health Information"):

As **Required by Law**. DHS will disclose Health Information when required to do so by federal, state or local law.

*For Treatment*. DHS may use and disclose Health Information for your treatment and to provide you with treatment-related health care services. For example, DHS may disclose Health Information to doctors, nurses, technicians, or other personnel who are involved in your medical care and need the information to provide you with medical care.

*For Payment*. DHS may use and disclose Health Information so that DHS or others may bill and receive payment related to your care, an insurance company, or a third party for the treatment and services you received. For example, DHS may provide your health plan information so that treatment may be paid for.

*Individuals Involved in Your Care or Payment for Your Care*. When appropriate, DHS may share Health Information with a person who is involved in your medical care or payment for your care, such as your family or a close friend. DHS also may disclose such information to an entity assisting in a disaster relief effort.

**Research**. Under certain circumstances, DHS may use and disclose Health Information for research. Before DHS uses or discloses Health Information for research, the project will go through a special approval process. Even without special approval, DHS may permit researchers to look at records to help them identify patients who may be included in their research project or for other similar purposes, as long as they do not remove or take a copy of any Health Information.

**Business Associates**. DHS may disclose Health Information to our business associates that perform functions on our behalf or provide us with services if the information is necessary for such functions or services. For example, DHS may utilize the services of a separate entity to perform information technology services. All DHS business associates are obligated to protect the privacy of your information and are not allowed to use or disclose any information other than as specified in our contract.

*Inmates or Individuals in Custody*. If you are an inmate of a correctional institution or under the custody of a law enforcement official, DHS may release Health Information to the correctional institution or law enforcement official. This release would be if necessary: (1) for the institution to provide you with health care; (2) to protect your health and safety or the health and safety of others; or (3) the safety and security of the correctional institution.

# <u>USES AND DISCLOSURES THAT REQUIRE DHS TO PROVIDE YOU AN OPPORTUNITY TO OBJECT AND OPT OUT:</u>

Individuals Involved in Your Care or Payment for Your Care. Unless you object, DHS may disclose to a member of your family, a relative, a close friend or any other person you identify, your Health

Information that directly relates to that person's involvement in your health care. If you are unable to agree or object to such a disclosure, DHS may disclose such information as necessary if it is determined that it is in your best interest based on the professional judgment of DHS.

#### YOUR WRITTEN AUTHORIZATION IS REOUIRED FOR OTHER USES AND DISCLOSURES:

The following uses and disclosures of your Health Information will be made only with your written authorization:

- 1. Uses and disclosures of Health Information for marketing purposes; and
- 2. Disclosures that constitute a sale of your Health Information.

Your written permission is necessary before your health records are shared for any other reason not authorized by law. If you do provide DHS with a written authorization, you may revoke it at any time by submitting a written revocation to the Privacy Officer at the contact information below. Upon receipt, DHS will no longer disclose Health Information under the authorization. However, disclosures made in reliance upon your authorization before you revoked it will not be affected by the revocation. **YOUR RIGHTS:** 

You have the following rights regarding information DHS has about you:

**Right to Inspect and Copy**. You have a right to inspect and copy Health Information that may be used to make decisions about your care or payment for your care. This includes medical and billing records, other than psychotherapy notes. To inspect and copy this Health Information, you must make your request, in writing. DHS has up to 30 days to make your Health Information available to you and DHS may charge you a reasonable fee for the costs of copying, mailing or other supplies associated with your request. DHS may not charge you a fee if you need the information for a claim for benefits under the Social Security Act or any other state of federal needs-based benefit program. DHS may deny your request in certain limited circumstances. If DHS does deny your request, you have the right to have the denial reviewed by a licensed healthcare professional who was not directly involved in the denial of your request, and DHS will comply with the outcome of the review.

**Right to an Electronic Copy of Electronic Medical Records.** If your Health Information is maintained in an electronic format (known as an electronic medical record or an electronic health record), you have the right to request that an electronic copy of your record be given to you or transmitted to another individual or entity. DHS will make every effort to provide access to your Health Information in the form or format you request if it is readily producible in such form or format. If the Health Information is not readily producible in the form or format you request, your record will be provided in either our standard electronic format. If you do not want this form or format, a readable hard copy form will be provided. DHS may charge you a reasonable, cost-based fee for the labor associated with transmitting the electronic medical record.

*Right to Get Notice of a Breach.* You have the right to be notified upon a breach of any of your unsecured Protected Health Information (PHI) and PII.

**Right to Amend**. If you feel that DHS has is incorrect or incomplete information about you, you may request DHS to amend the information. You have the right to request an amendment for as long as the information is kept by or for our office. To make changes, you can go through your user portal, contact customer service for the program to which you are applying, contact your case manager, or

make your request, in writing, to the below referenced Privacy Officer. We encourage you to review your information on a regular basis to make sure it is correct.

*Right to an Accounting of Disclosures*. You have the right to request a list of certain disclosures DHS made of Health Information for purposes other than treatment, payment and health care operations or for which you provided written authorization. To request an accounting of disclosures, you must make your request, in writing, to the Privacy Officer.

**Right to Request Restrictions**. You have the right to request a restriction or limitation on the Health Information DHS uses or disclosed for treatment, payment, or health care operations. You also have the right to request a limit on the Health Information DHS discloses to someone involved in your care or the payment for your care, like a family member or friend. For example, you could ask that DHS not share information about a particular diagnosis or treatment with your spouse. To request a restriction, you must make your request, in writing. DHS is not required to agree to your request unless you are requesting DHS restrict the use and disclosure of your Health Information to a health plan for payment or health care operation purposes and such information you wish to restrict pertains solely to a health care item or service for which you have paid "out-of-pocket" in full. If DHS agrees, we will comply with your request unless the information is needed to provide you with emergency treatment.

*Right to Request Confidential Communications*. You have the right to request that DHS communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that DHS only contact you by mail or at work. To request confidential communications, you must make your request, in writing. Your request must specify how or where you wish to be contacted. DHS will accommodate reasonable requests.

*Right to a Paper Copy of This Notice*. You have the right to a paper copy of this notice. You may request a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. To obtain a paper copy of this notice, please contact the Privacy Officer. You may also obtain a copy from the DHS website, on the Office of General Counsel homepage:

https://dhs.georgia.gov/organization/about/division-offices/office-general-counsel

#### **PROTECTIONS:**

DHS is committed to protecting your personal information. PII and PHI is protected with reasonable operational, administrative, technical, and physical safeguards to ensure its confidentiality, integrity, and availability and to prevent unauthorized access, use, and/or disclosure of protected information. We do not sell any information given to us. We strictly adhere to a range of federal and state privacy and information security related standards designed to keep your information secure.

#### **CHANGES TO THIS NOTICE:**

DHS reserves the right to change this notice at any time. The new notice applies to information already obtained as well as any information received in the future. DHS will post a copy of the current notice at our office and on the website at <u>https://dhs.georgia.gov/organization/about/division-offices/office-general-counsel</u>. The notice will contain the effective date on the first page, in the top right-hand corner.

#### **COMPLAINTS:**

If you have any questions about this notice, please contact:

Georgia Department of Human Services Privacy Officer 47 Trinity Avenue SW, Atlanta, GA 30334 <u>HIPAADHS@dhs.ga.gov</u> (404) 463-0590

If you believe your privacy rights have been violated, you may file a complaint in writing by contacting the above-referenced Privacy Officer. Please include your name, phone number, case number and a description of the complaint. **You will not be penalized for filing a complaint**.

You may also file with the U.S. Department of Health and Human Services, Office for Civil Rights (OCR). For more information on HIPAA privacy requirements, HIPAA electronic transactions, and code sets regulations and the proposed HIPAA security rules, please visit U.S. Department of Health and Human Services web site at: <u>https://www.hhs.gov/hipaa/index.html</u>.

# If you have questions about your health or your health care services, you should contact your health care provider (physician, pharmacy, hospital and/or other medical provider).

#### CONSENT:

By submitting your personal information to us, you agree that we may collect, use, and disclose any such information as permitted or required by law.

#### [SIGNATURE PAGE TO FOLLOW] [KEEP THIS DOCUMENT FOR YOUR INFORMATION]

### **Signature Page**

If you would like to acknowledge receipt of this DHS Notice of Privacy Practices, please sign below, and return this page to the address below.

I have read, understand, and acknowledge receipt of the DHS Notice of Privacy Practices.

Signature

Date

Print Name

#### **Return Address:**

[Insert Local Office Address here]

#### **DIVISION OF CHILD SUPPORT SERVICES**



To have child support sent directly to your checking account, please read, complete and print this form. Include a voided check with your form. Mail both the voided check and this form to your local Child Support Services office.

#### Note: Child Support can direct deposit to checking or savings accounts.

Section 1: Authorization Agreement for Direct Deposit of Child Support Payments I authorize the Division of Child Support Services (DCSS) to deposit my child support payments directly into my checking or savings account. DCSS is also authorized to adjust any over/under deposit it has made to my checking or savings account. I understand the deposits/adjustments will be made electronically by ACH transactions and I must allow the Federal Reserve two workdays from the disbursement date to have the funds available to my financial institution. I also understand the following: It is my responsibility to provide correct Routing and Account information for ACH transmissions by attaching a voided check or financial institution printout to this authorization. DCSS does no pre-note to verify my information. I will immediately notify DCSS if my banking information changes. I must submit a new Authorization Form to change my direct deposit. I can stop my direct deposit by notifying the DCSS Communications Center or local office. I must notify the DCSS local office of any changes to my address. I must include my name and case number on all correspondence regarding direct deposit. The DCSS Communications Center and web site provide the date the DCSS system disbursed my payment; I must verify with my financial institution when the payment is posted to my account and funds are available for withdrawal. By signing below, I signify that I have read and agree to all the conditions listed above. Signature: Date Signed: \*\*PLEASE TYPE OR LEGIBLY PRINT ALL INFORMATION BELOW IN INK\*\* **CUSTODIAL PARENT INFORMATION** Section 2: Name: (As it appears on your GA DCSS check) GA DCSS Case Number: Social Security Number: Additional GA DCSS Case Numbers: Mailing Address: Citv: State: Zip: **Daytime Telephone:** Email: FINANCIAL INSTITUTION INFORMATION Section 3: Name of Financial institution: Account Type: **Routing Number** Account Number [] Checking [] Savings City: State: Telephone: Section 4: For DCSS use ONLY Date received: Date input: Initials: Date verified Initials:

## Please verify all information then, mail this completed form and a void check/financial institution printout to the local DCSS office. Check here if this is a bank card only account. [\_\_\_\_]

**For your information:** If you have access to the internet, you may view your case and obtain payment information on the Customer Online Services website at <u>https://services.georgia.gov/dhr/cspp/do/Logon</u>. First time users are required to register to obtain a user ID and password. Once your case has been registered, you may obtain your IRN by calling the Contact Center at 1-877-GADHSGO (1-877-423-4746 Toll Free).

# **Georgia DHS** Way2Go Card<sup>®</sup> Prepaid Mastercard<sup>®</sup>

#### Georgia DHS Way2Go Card Prepaid MasterCard

The Division of Child Support Services (DCSS) does not mail child support payments in the form of paper checks. If you did not submit a request to have your child support payments deposited into your checking or savings account, a Debit MasterCard will be mailed to you via first class mail within 7 to 10 business days from the date the first child support payment is posted to your case.

The Georgia DHS Way2Go Card MasterCard allows you to:

- 1. Make purchases at merchant locations where MasterCard Debit cards are accepted
- 2. Get cash back at merchant locations where MasterCard Debit cards are accepted
- 3. Make bank teller and ATM cash withdrawals at locations where MasterCard is accepted
- 4. Access your child support payments anywhere in the U.S. where MasterCard Debit cards are accepted



If you do not receive your Way2Go Card within 7 to 10 business days from the date your first child support payment is posted to your case, please contact Way2Go Card Customer Service at 1-800-656-1347 (TTY: 1-855-260-3119). Once you have received and activated your Way2Go Card you will be able to receive payment alerts by creating an account on the Way2Go Card website.

Your Way2Go Card will expire every 3 years and a new card will be mailed to you. *Please be sure to update your address with DCSS every time your address changes.* 

**For your information:** If you have access to the internet, you may view your case and obtain payment information on the Customer Online Services website at <a href="https://services.georgia.gov/dhr/cspp/do/Logon">https://services.georgia.gov/dhr/cspp/do/Logon</a>. First time users are required to register to obtain a user ID and password. Once your case has been registered, you may obtain your IRN by calling the Contact Center at 1-877-GADHSGO (1-877-423-4746 Toll Free).